

Welcome to the Audio Response System

Announcements & Messages

To Use Audio Response call
(888) 816-1838

Main Menu

- 1. To use Audio Response
- 2. Rate Information
- 3. Hours and Locations
- 7. Call Transfer Menu (NA)
- 9. End Call

1 - Audio Information Menu

- 1. Account Information
- 2. Rate Information
- 3. Loan Calculations
- 4. Access a Different Account
- 7. Call Transfer Menu (NA)
- 9. End Call

2 - Rate Information Menu

- 1. Share/Cert. Rates
- 2. Cons Loans Rates
- 3. Mortgage Loan Rates
- 4. Visa Card Rates
- 7. Call Transfer Menu (NA)
- 8. Main Menu
- 9. End Call

7 - Call Transfer Menu (NA)

- 1. Enter Extension (NA)
- 2. Speak to a Loan Officer (NA)
- 3. Speak to a Member Services Rep
Call 860.296.4714
- 8. Return to previous Menu
- 9. End Call

1 - Account Information Menu

- 1. Balances/Transactions
- 2. Funds Transfer
- 3. Withdrawal by Check
- 4. Stop Payment
- 7. Change PIN
- 8. Audio Response
- 9. End Call

2 - Rate Information Menu

- 1. Share/Cert. Drafts
- 2. Loan Rates
- 3. Mortgage Loan Rates
- 4. VISA Card Rates
- 7. Call Transfer Menu (NA)
- 8. Main Menu
- 9. End Call

3 - Loan Calculations

- 1. Loan Payment Calculator
- 2. Loan Term Calculation
- 3. Loan Balance Calculation
- 4. To Request a Loan Application
- 5. To Request a call From a Loan Officer
- 8. Return to Previous Menu
- 9. End Call
- 0. Transfer

Balances / Transactions Menu

- 1. Balances on All Accounts
- 2. Balance on a Specific Account
- 3. Transaction Information
- 6. Interest / Dividend Information
- 8. Account Information Menu
- 9. End Call

**UKRAINIAN
SELFRELIANCE
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3A - Draft / Check Transaction Menu

- 1. Last 5 Transactions
- 2. Last 5 Deposits
- 3. Last 5 Withdrawals
- 4. Last 10 Items Cleared
- 5. See if a specific Item has Cleared
- 8. Account Information Menu
- 9. End Call

3B - Loan Transactions Menu

- 1. Last 5 Transactions
- 2. Last 5 Payments or Credits
- 3. Last 5 Disbursements or Debits
- 8. Account Information Menu
- 9. End Call

3C - Share Transactions Menu

- 1. Last 5 Transactions
- 2. Last 5 Deposits
- 3. Last 5 Withdrawals
- 8. Account Information Menu
- 9. End Call

Options with (NA) listed are options our
Credit Union does not actively use.